

**Abdallah Karam, M.D., S.C.**  
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**PATIENT PORTAL INFORMED CONSENT**

Name: (Last) \_\_\_\_\_ (First) \_\_\_\_\_ (MI) \_\_\_\_\_

DOB: \_\_\_\_\_ E-mail Address: \_\_\_\_\_

**Purpose of this Form**

The practice of Abdallah Karam, MD, offers secure viewing of parts of your medical record and communication from our staff as a service to our patients. Secure messaging can be a valuable communications tool, but has certain risks. In order to manage these risks we need to impose some conditions of participation. This form is intended to show that you have been informed of these risks, agree to the conditions of participation, and accept the risks as outlined. This service is optional and not necessary to interact and communicate with our practice. The electronic health record (EHR) system used by Dr. Karam is eClinicalWorks.

**How the Secure Patient Portal works**

A secure web portal is a kind of webpage that uses encryption to keep unauthorized persons from reading communications, information, or attachments. Secure messages and information can only be read by someone who knows the correct User ID and Password to log into the Patient Portal application.

**How to participate in our Patient Portal**

Once this form is agreed to and signed, we will send you an e-mail notification that explains how to register and gain entry to the Patient Portal for the first time. This notification will give you the URL (internet address) of the website where you can log in using the user name and temporary password provided. You will then be prompted to change your password to one of your own personal preference. Once this step has been completed, you will be able to view your message in-box and see any current messaging or you may view, download, or print specific content from your electronic health record. The information you view on your computer is safe and is encrypted in transmission between the eClinicalWorks Patient Portal website and your computer. You can view more practice specific information, download patient registration/change of information forms or access the Patient Portal directly through Dr. Karam’s office website at: [www.yourdockares.com](http://www.yourdockares.com).

**Protecting your private health information and risks**

All information is encrypted by eClinicalWorks. Encryption refers to a particular process of encoding messages or information in such a way that only authorized parties can read it. As a Patient Portal user, it is important to remember that when you pick up secure messages from the portal or view your personal medical record, you should **NEVER** allow any unauthorized individuals access to your user ID or password as this would allow them access to your account. If you think someone has discovered your password, you should promptly go to the website and change it. Please make sure we have your correct e-mail address on file, and if it should change, that you promptly notify our office staff. We understand the importance of privacy in regards to your health care. As such, we will continue to maintain all personal information as confidential and will never sell or give away any of your private information, including e-mail addresses.

**Conditions of participating in the Patient Portal**

Access to the secure Patient Portal is an optional service, and we may suspend or terminate it at any time for any reason. If we do suspend or terminate the service, we will notify you as promptly as we reasonably can. Likewise, you understand that your use of this service is voluntary and you may withdraw from using the service at any time. Access to and use of the eClinicalWorks Patient Portal is subject to the eClinicalWorks Patient Portal Terms of Use and Agreement for this service.

I agree that I am at least 16 years old and will not hold the practice of Abdallah Karam, MD, or any of it’s staff liable for network infractions beyond their control. I have received a copy of this signed consent form.

Patient Name (Printed): \_\_\_\_\_ Date \_\_\_\_\_

Patient Signature: \_\_\_\_\_

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(Below is for Office Use Only)

User Name: \_\_\_\_\_ Temporary Password: \_\_\_\_\_